

## HCI Assignment 2

A+

Q.1 What is meant by design in HCI?

→ In HCI, design refers to the process of creating user interfaces, systems & interactions that are intuitive, efficient & effective for users.

The goal of design in HCI is to ensure that the technology is usable & meets the needs of intended users.

• Aspects of design :-

1. User centered design (UCD)

It focuses on involving users & getting their preferences throughout the design process.

2. Interaction design

It deals with designing interactive design elements.

3. Interface design

concentrates on the layout, look & feel of the user interface (UI)

Q.2 What is meant by basic design? detailed design?

→ BASIC DESIGN

The purpose of this stage in HCI is focused on conceptualizing the overall user experience & interaction flow.

At this stage, designers create an overall framework

for the user interface. This includes defining key screen screens, user journeys, etc.  
The goal is to establish how users will interact with the system at a high level.

#### • DETAILED DESIGN

The purpose is to design the specifics of the user interface & user design are fully developed. It refines the basic design by adding precise details regarding the appearance, behaviours & the interaction elements of the system.

Q.3 Explain the system architecture of Hand gesture recognition system using the HCI design.

→ 1. Input layers:

It includes various parts:

- sensors & cameras
- Data collection

2. Pre-processing layers

- Gesture segmentation
- Feature extraction

3. Recognition layers

- Machine learning (deep learning models)

4. Interaction layers

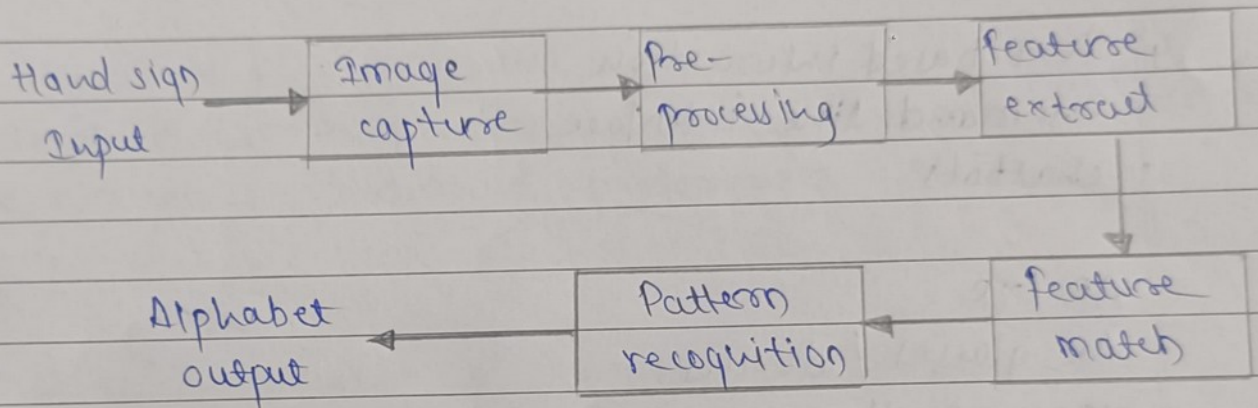
- Gesture-to-command mapping
- feedback mechanism

## 5. UI layers

- Visual display
- Interaction design

## 6. Testing &amp; Iteration

- usability testing
- continuous improvement



system architecture for hand gesture recognition system

Q.4. list down various ways of "people to interact computers".

→ People can interact with computers in various ways, depending on the technology.

## 1. Graphical users interface

It can be of 2 types (the interaction)

- mouse & keyboard
- touch screen

2. Voice interaction
  - voice commands
  - speech recognition
3. Gesture based interaction
  - Hand Gestures
  - Touchless interfaces
4. Text based interaction
  - command line interface
  - chatbots
5. AR / VR
  - AR glasses / devices
  - VR controllers
  - Full body tracking
  - mobile AR

Q.5. Explain the importance of human characteristics in design

→ Human characteristics play a crucial role in design, particularly, Human computer interaction.

1. Usability & accessibility

It includes understanding how users think, process information & solve problems.

2. User satisfaction and experience  
Human emotions and motivations significantly influence how users perceive & interact with a product.
3. Safety and error prevention  
Humans are prone to making errors, especially when systems are complex or unintuitive.
4. Interaction & engagement  
Understanding how users typically behave, including their routines, habits & preferences, etc.

Q.6 What is the concept of human consideration in design of business systems? Explain with example.

→ The concept of human consideration in the design of business systems revolves around ensuring that the system is designed with the users needs, abilities, behaviours and experiences in mind.

#### • Key aspects

##### 1. User centered design

The system is designed with a focus on the end-users, ensuring that their needs, roles, tasks & challenges within the business process.

##### 2. Security & privacy

The system should consider users need for security & privacy.

- Example

- scenario: A company is implementing an EMS to handle tasks.

- The aspects to be considered are:

1. user-centred design
2. ease of use
3. Efficiency & productivity
4. Accessibility
5. Feedback
6. security & privacy
7. support

Q.7. Discuss about different human interaction speeds.

→ It refers to the rate at which people can perform various tasks when interacting with technology.

1. Typing speeds.

The average typing speed on a standard keyboard ranges from 40 to 60 tpm.

2. voice interaction speed.

Users may need to slow down or repeat commands if the system is prone to ~~crosses~~ errors. This may affect the speed.

3. Pointing speed  
 It can vary based on the user's familiarity with the device, sensitivity settings & the size of the target.

4. Gesture recognition speed  
 Simple gestures like 'swiping to lagpiwq can be recognized quickly compared to the more complex gestures.

Performance vs Preference

→ Performance & Preference are 2 important concepts in HCI usability studies.

#### • PERFORMANCE

It refers to how effectively a user can complete a task using a system.

- It is objective

- It is measured using:

1. Time on task

2. Error rate

3. Throughput

- critical for systems where efficiency, accuracy & speeds are important.

- eg: A business application even a CRM system

might prioritize performance.

PREFERENCE

It refers to a users subjective feelings, opinions & satisfaction with a system.

It is subjective in nature.

It depends on individual tastes, experiences & emotion.

Measured using tools like:

- 1. surveys
- 2. interviews
- 3. feedbacks
- 4. Questionnaire

It is important for user satisfaction.

Q.9. Elaborate different methods of gaining understanding of users.

→ understanding users is a foundational aspect of designing effective & user-centered systems, products or services.

1. user interviews

It provides deep & qualitative insights

It may be challenging

deep provide insight qualitative

2. surveys & questionnaires

It is suitable when you have to collect data

from a large audience

good age audience



3. Ethnographic studies involve observing users in their natural contexts to understand their behavior.

4. Contextual inquiry

Its purpose is to gather details into how users interact with a system or process in context.

10. What is Miller's Law? Explain with the help of an example.

→ Miller's Law states that an average person can hold in their memory about  $7 \pm 2$  items.

It implies that human mind can manage around 7 pieces or  $7 \pm 2$  pieces of information at a time.

This law applies to short-term memory, which is crucial for tasks like problem solving, reasoning and comprehension.

• EXAMPLE:

Imagine you are trying to memorize a phone number with 10 digits.

Only a few can memorize all 10 in one go.

Others generally can memorize either 5 or 9 numbers.

Q.11 Elaborte voniouw deiqu qwdelis to have suitable in HCI systems.

→ 1: Consistency and standards.  
Ensure that the system is consistent throughout the interface, both visually & functionality.

Feedback & help. Needs.  
Provide users with timely & thoughtful feedback to keep them informed about the system.

3. Users control & flexibility  
Give users control over the system & allows them to interact with a.

4. Error prevention & recovery  
The system should have minimum possibility of errors.

5. Simplicity & minimalism.  
Keep the interface as simple as possible, reducing complexity.

Q.12. Explain design principles in detail.

→ some of the key design principles are:

1. Balance

It refers to the distribution of visual weight within a design.

2. Contrast

It involves using opposing elements.

3. Emphasis

It refers to making one part of the design more standing out than others.

4. Proportion

It refers to relationship between sizes of different elements.

5. Repetition

It involves using same/similar elements throughout a design.

Q.13. Describe different theories used in HCI in detail.

→ The different theories are:-

1. Cognitive load theory

It focuses on the amount of mental effort being used in working memory.

It suggests that the human brain has limited capacity for processing information & load.

2. Active theory

It is a framework for studying human activity as complex, socially stimulated phenomena.

It focuses on the relationship between the individual & their environment & including

the tools they use, their goals and the community **out**.

3. Fitts Law

It predicts the time required to rapidly move to a target area, such as a button or a tool:

- It suggests that larger & longer rates to select.